## 911 Transcript (00:00 - 07:08)

- 00:01 Dispatch; "911 this line is recorded, what is the address of your emergency?"
- 00:06 Male Caller; "Uhh...254 Sydney Street."
- 00:08 Dispatch; "Can you repeat the address for verification?"
- 00:11 Male Caller; "254 Sydney Street."
- 00:14 Dispatch; \*muffled\* "Is that an apartment building?"
- 00:11 Male Caller; "It... it's not like an apartment...uh...I'm witnessing somebody like tryna' slit their wrists outside."
- 00:22 Dispatch; \*muffled\* "Okay."
- 00:22- Male Caller; "Like, he's bleeding."
- 00:23 Dispatch; "Okay. Where outside are they?"
- 00:25 Male Caller; "Uh, so 254 Sydney Street. It's a development. In the back, of my house."
- 00:30 Dispatch; \*muffled\*
- 00:30 Male Caller; "I'm just... I'm just looking from my window."
- 00:33 Dispatch; "Okay. Yup. Okay. I'm trying...my partner's dispatching
- help. I just need to ask you some standard questions, okay?"
- 00:41 Male Caller; "Alright."
- 00:44 Dispatch; "Do you know this person?"

00:45 - Male Caller; "Uh, they...they literally ...so they live in my development and I watched him jump out the window from the first...first floor. He jumped out the first floor."

00:55 - Dispatch; "Okay, but..."

\*muffled\*

00:57 - Male Caller; "I don't know..."

00:55 - Dispatch; "Okay, you said you were watching the window. Is that correct?"

01:01 - Male Caller; "Yeah. I watched him break, break his...\*muffled\*"

01:03 - Dispatch; "How... how old is this patient?"

01:05 - Male Caller; "He looks in his, maybe, mid-twenties."

01:11 - Dispatch; "Is he conscious?"

01:13 - Male Caller; "Yeah, he's conscious, he has..."

01:14 - Dispatch; "Is he breathing?"

01:13 - Male Caller; "Yes. He has like a big machete in his hand."

01:19 - Dispatch; "Okay, I understand."

01:26 - Dispatch; "Is he violent?"

01:28 - Male Caller; "Uhh, like to himself, it looks like."

01:34 - Dispatch; "Have you seen him, is he still there?"

01:34 - Male Caller; "Yep, he's...my, my friend's still watching him. Yeah, he's still...there."

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01:39 - Dispatch; "Okay..."
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- 01:42 Dispatch; "Is this...\*muffled\* a suicide attempt?"
- 01:45 Male Caller; "What'd you say?"
- 01:46 Dispatch; "Is this a suicide attempt?"
- 01:48 Male Caller; "Uhh, looks...yes, yes."
- 01:57 Dispatch; "Is there any serious bleeding?"
- 2:00 Male Caller; "Yes."
- 02:02 Dispatch; "Is he completely alert?"
- 2:03 Male Caller; "Is...is he alert? Completely alert? Yes."
- 02:08 Dispatch; "Okay. I'm sending in the paramedics to help you now, stay on the line and I'll tell you exactly what to do next."
- 2:13 Male Caller; "Okay."
- 2:14 Dispatch; "If it's safe to do so, observe him continuously."
- 2:17 Male Caller; "Uhh, yes...um so I can't, my friend's currently watching him right now."
- 2:20 Dispatch; "I understand."
- 2:21 Male Caller; "When...yes."
- 2:23 Dispatch; "Try to avoid contact with him. Tell me immediately if he leaves the scene or passes out."
- 2:29 Male Caller; "Okay."

- 2:30 Dispatch; "Okay, and can I get a description of him? Is he a white male, a black male?"
- 2:34- Male Caller; "A white male, uhh, I'd say like short, short, thin hair."
- 2:38 Dispatch; "Okay, \*muffled\*"
- 2:40- Male Caller; "He's not wearing the shirt. It's a NIKE shirt."
- 2:42 Dispatch; "Okay, what color are his pants?"
- 2:45- Male Caller; "What color are his pants? Grey."
- \*Muffled background discussion\*
- 02:50 Female Voice; "Do you see blood out the window?"
- 02:50 Dispatch; "And you said he's outside the development, is that correct?"
- 02:55 Male Caller; "Yeah, and there's blood like on the window., of where he jumped out from... it looks like, from where I see, it looks like."
- 03:02- Dispatch; "Okay..."
- 03:08- Dispatch; "Do you happen to know his name?"
- 03:10- Male Caller; "I don't. He was just in my development."
- 03:12- Female Caller; "Hey, I'm sorry, I'm the mom."
- 03:15- Dispatch; "Do you still have eyes on him?"

- 03:12- Female Caller; "Yeah, he's sittin'. I'm the Mom. I just looked out the window. So, he's sittin', um, Indian-style, with like a bible, like he's doin' a ritual or..."
- 03:25- Dispatch; "I'm sorry, are you, are you the victim's mom, are you the..."
- 03:30- Female Caller; "No! The mom of the witness."
- 03:31- Dispatch; "Okay, okay. I asked. Okay, can you say what you said again, about him sitting down?"
- 03:35- Female Caller; "So, he's sittin' down, Indian-style. With his wrists slit and like, a bible, like he's doin' some type of ritual."
- 03:43- Dispatch; "Okay."
- 03:45 Female Caller; "Yeah...he's on the side of my house."
- 03:44- Male Caller; \*Muffled in background\* "Right there, he's cutting his wrists open."
- 03:50- Dispatch; "Okay...okay, and he's still outside?"
- 03:55 Female Caller; "Yes, he's still outside."
- 03:57 Dispatch; "Still sitting down?"
- 03:58 Female Caller; "Yes... no, he's not sitting down, hold on one second."
- 04:00- Male Caller; \*Muffled in background\* "Oh, he's got a knife"
- 04:02 Female Caller; "Oh, he's walking around...\*inaudible\*
- 04:04 Dispatch; "Okay, where is he walking towards?"

- 04:05 Female Caller; "Which way he walkin'? He's walking back towards his window. Oh he do have a big machete
- 04:11 \*Muffled Male Voice in Background\* "Machete, it's a hatchet, not a machete."
- 04:13 Female Caller; "Oh, a hatchet, oh wow. He's picking up glass man."
- 04:18 Dispatch; "He's picking up glass? Okay."
- 04:19 \*Muffled Male Voice in Background\*
- 04:20 Female Caller; "Shh, don't be too loud, so he don't hear you."
- 04:23 Dispatch; "Are you, are you two in a safe location?"
- 04:26 Female Caller; "Oh yeah, were inside the house."
- 04:27 \*Muffled Male Voice in Background\* "Ask her if she knows which apartment he lives in."
- 04:30 Dispatch; "Do you know what apartment he lives in?"
- 04:34 Female Caller; "So in the building that would be the first floor.
- I don't know the apartment number but it has to be, it's the first floor.
- But I know the address is 625 Putnam; his building, the one he lives in."
- 04:46 Dispatch; "You said, 625 Putnam, is that correct?"
- 04:49 Female Caller; "Yeah, that's his address, but I don't know his apartment number, but he's behind our building.
- 04:54 Dispatch; "Okay I'm..." \*Muffled Male Voice in Background\*

- 05:00 Female Caller; "Is he back to sitting down? He's back sitting down."
- 05:04 Dispatch; "He's back to sitting down. Where is he sitting down?"
- 05:06 Female Caller; "He's on the side of my building. And so, my building is, um, I'm on Sydney Street. 254 Sydney Street."
- 05:12 Dispatch; "Okay, you said... Is he behind Sydney Street?"
- 05:17- \*Muffled Voices in Background\* "He's on the side", "Hold on Mom."
- 05:18 Male Caller; "We live on 254 Sydney Street, right?"
- 05:21 Dispatch; "I understand, Sir."
- 05:21 Male Caller; "Okay, and right in front of my house there's an electric box..."
- 05:24 Dispatch; "Okay."
- 05:21 Male Caller; "...and he's behind the electric box, and the electric box leads to the back of my house."
- 05:30 Dispatch; "Okay. It's behind the electric box..."
- 05:32 Male Caller; "Yup. On Sydney Street. A green electric box, and behind that green election...uhh.....box, he's right there."
- 05:41 Dispatch; "...Okay. You're doing a great job, thank you for helping, I'm going to keep you on the line, okay?"
- 05:46 Male Caller; "Okay."
- 05:49 Male Voice; "Yo, bean, bean, let me see that video."

05:53 - Dispatch; "Yeah, so, keep me updated, okay?"

PAUSE AT 05:55